

What we've learned so far

Sharing our experience of supporting schools and trusts with GDPR compliance

Dai Durbridge, Partner

Browne Jacobson LLP

How about a bit of counselling...



- How are you feeling about GDPR?



Can we forget about it yet?

Er, no. Sorry

Treat it like safeguarding



Can we forget about it yet?



Where you need to be

1. Policies, procedures and documents updated
2. DPO appointed and trained
3. Staff updated
4. Culture changed/changing



How to get there

1. Sort out your docs
2. Support your DPO
3. Training outcomes
4. Change your culture
5. Muscle reflex



Themes

1. Ongoing confusion
2. Denial
3. Low priority

The result?



Learning from school breaches

Breaches

1. Hack



Breaches

2. Theft



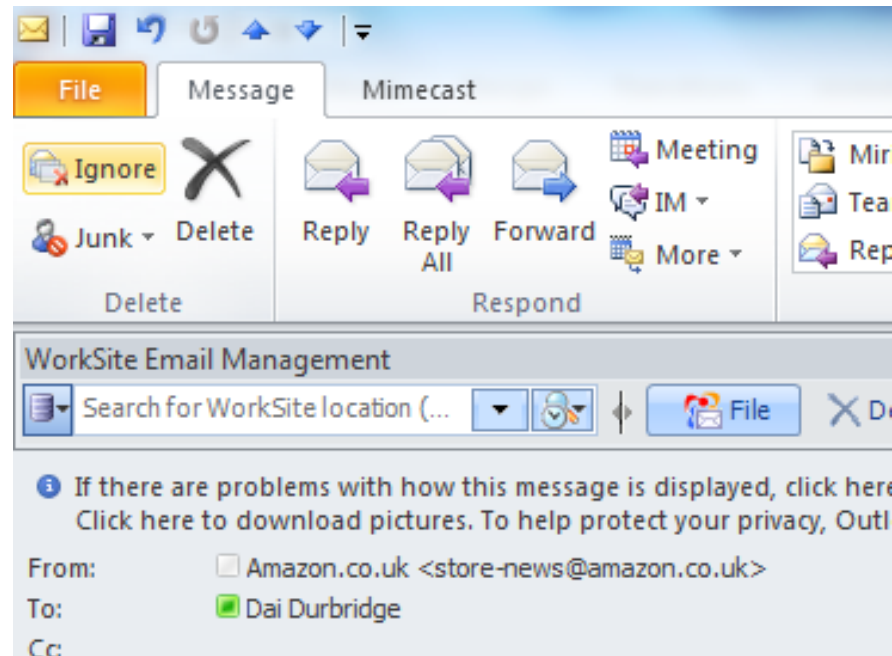
Breaches

3. Frolic of their own



Breaches

4. Email



Breaches

5. Human error



Learning from school breaches

Common themes

1. Importance
2. Training
3. IT
4. Culture



What the ICO has said to schools

1. No need to report
2. Helpful feedback and advice



What the ICO has said to schools

*Reviewing the effectiveness of your current data protection training in order to promote a culture of improvement...the ICO would recommend **more active learning**, for example using knowledge based testing of GDPR to ensure staff awareness of their responsibilities*



What the ICO has said to schools

Also consider your methods of control, delivery and monitoring of such training...

should also be tailored to specific roles



What the ICO has said to schools

*ICO recommends, as good practice, that **refresher training is carried out annually**. However, the ICO also recognises that some organisations may be restricted by available resources but would recommend that, in such cases, **refresher training does not exceed two years***



Tips for staying out of trouble

1. Appoint, train and support your DPO
2. Train staff and evidence outcomes
3. Change your culture
4. Understand and exploit your IT
5. Evidence and continuously improve on the above

Please note

The information contained in these notes is based on the position at November 2018. It does, of course, only represent a summary of the subject matter covered and is not intended to be a substitute for detailed advice. If you would like to discuss any of the matters covered in further detail, our team would be happy to do so.

© Browne Jacobson LLP 2018. Browne Jacobson LLP is a limited liability partnership.



Dai Durbridge | 0330 045 2105 |
dai.durbridge@brownejacobson.com

What we've learned so far

Sharing our experience of supporting schools and trusts with
GDPR compliance

Dai Durbridge, Partner

Browne Jacobson LLP