

School DPO: 6 months on

**The continual journey of
development**

Today's Session

- Policies and Procedures
- Staff awareness
- Training and CPD
- Staff Culture

Six Months On – where you should be



- Policies written, updated, embedded
- All staff trained
- DPO appointed
- Refresher training ongoing
- Knowledge-based training ongoing
- School staff culture changed

Policies and Procedures

- Information Audit to identify policies
- Suite of DP policies
- Regular reviews
- All staff sign-off

DP Policy Suite

- Data Protection Policy
- Individual Rights Policy
- CCTV Policy
- Data Management Policy
- Records Retention and Disposal Policy
- Subject Access Requests Policy & Procedure
- Privacy Notices – staff and pupils

All staff to read and sign off – DPO to file.

Do staff understand?

- Sign-off alone insufficient
- Regular staff meetings
- Monitoring practice
- Asking questions



Staff Training

- DPO fully trained
- Whole school basic overview
- Targeted training for specific staff eg Admin, SENCO, Leadership Team, Governors
- Termly Refresher – INSET slot
- New staff induction
- Not a one-off

Whole School Overview

- Key changes to DPA
- Understanding the six principles
- What is personal data
- What are subject access requests and how they are managed
- When consent is required and how it's managed
- What is a privacy notice
- Link between DP and CP
- Breaches – Definition, Management, Outcomes

Staff Specific Training

Admin Staff

- Personal Data – definition
- SARs – what they are & how they're managed
- Breaches – what to do
- Privacy Notice new parents/pupils
- Sending personal data through email
- Managing electronic files
- Managing paper files
- Consent and when it's used
- New pupil packs for parents

Staff Specific Training

Leadership Team & Governors

- Understanding personal data
- Understanding school roles
- Coaching teams on DP
- How SARs are managed
- What to do if a breach is suspected
- Time for DPO refresher/updates
- Ensuring whole school DP culture

Staff Specific Training

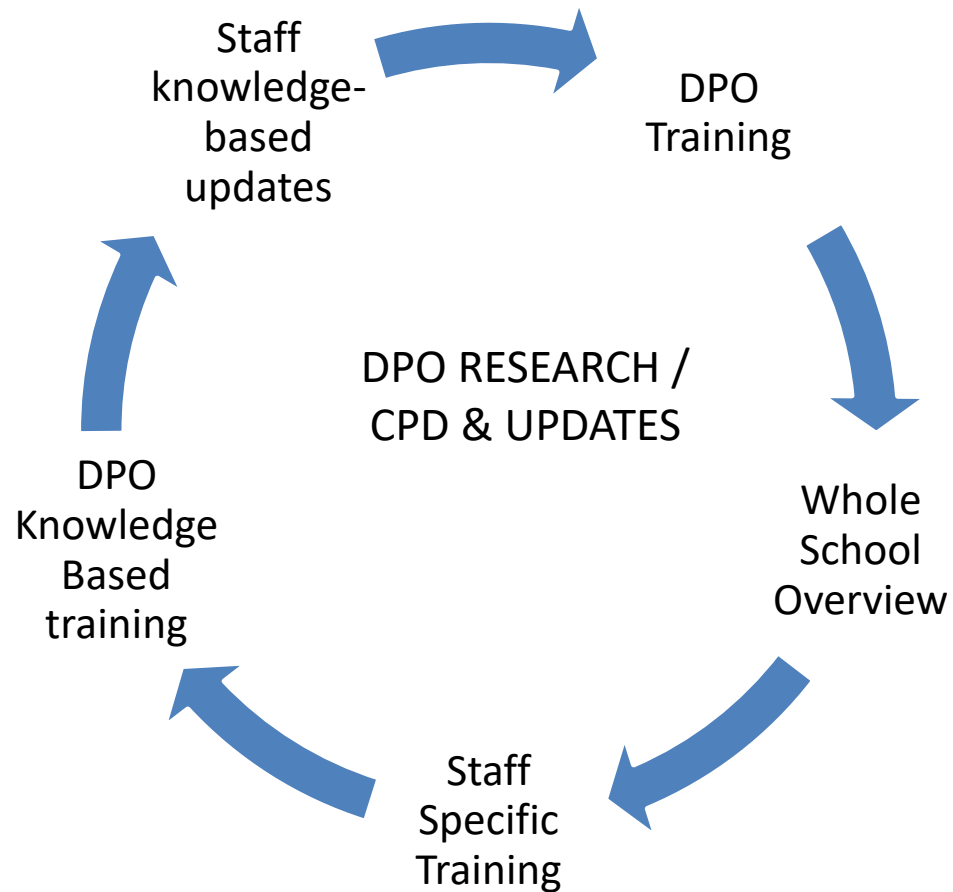
SENCO / DSL

- Understanding personal data
- Managing sensitive personal data
- Email communications
- Pupil files
- SAR procedures
- What to do if a breach is suspected

DPO Knowledge-Based Training

- Time per week for KBT
 - Research
 - Updates from ICO
 - Online Forums & Discussion Groups
 - Local DPO network group
 - Disseminate findings to staff

Continued Training



Frequency

- 0.5 day max per week to research
- Monthly/half-termly/termly updates to staff
- Fortnightly/monthly emails to all staff with bite-size information/reminders
- *Learning Walk/Inspection* termly
- Annual DPO Refresher with DSL/Safeguarding

It's all about the culture



- Teamwork
- Consistency
- Commitment to **safeguarding** = commitment to data protection

Top Tips to Takeaway

- Set aside 0.5 days per week for CPD
- Go on unannounced learning walks
- Ensure staff are updated regularly
- If you see something wrong address it
- Report to governors regularly
- Email 2-3 bullet point reminders to staff regularly
- Keep on top of policies and procedures & ensure they're being followed.

Questions and Discussions

Caroline Collins
Head of School Business & Data Protection Compliance

Freelance Writer and Trainer
carolinecollinssbm@gmail.com