# Resilient organisations start with strong succession plans

Jonny Uttley, CEO

The Education Alliance





## The multi-academy trust CEO





NEWS

#### Gavin Williamson destroyed by school boss in furious Twitter rant

Jonny Uttley hit back at the education secretary's comments about school discipline







## The Education Alliance

- Based in East Yorkshire, Hull and York
- 4 Secondary Schools
- 7 Primary Schools
- Alternative Provision School
- SCITT
- 7,000 + young people



## Past, present, future



#### **TEAL 1.0**

Supporting schools in difficulty and in challenging circumstances



#### **TEAL 2.0**

Creating the conditions in which schools thrive



#### **TEAL 3.0**

And...being at the forefront of making the school system better, healthier and more sustainable



## Our purpose

We are here to make great schools and happier, stronger communities so that people have better lives.

The way we do this is by:

- Always doing what is right
- Trusting in each other and standing shoulder to shoulder
- Doing what we know makes the difference



# The difference teachers make

The effects of high-quality teaching are especially significant for pupils from disadvantaged backgrounds: over a school year, these pupils gain 1.5 years' worth of learning with very effective teachers, compared with 0.5 years with poorly performing teachers. In other words, for poor pupils the difference between a good teacher and a bad teacher is a whole year's learning.

The Sutton Trust, 2011



## Our Trust Improvement Strategy

The success of our schools going forward depends on our ability to ensure we have a good teacher in every classroom, delivering an excellent curriculum, supported by effective systems for behaviour and care.



## 2018: Building TEAL 2.0





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Centralisation versus Autonomy

**Collaborative convergence** 



## Collaborative convergence: How every school contributes to a great trust





- close gaps in pupils/student's cultural capital.
- outcomes for all of our pupils/students.
- Feedback to pupils/students will be meaningful, motivating and linked to the delivery of the curriculum and designated en
- Reviews will take place regularly to ensur

Coherence

- whole-school and subject-specific level. child's education, ensuring the development o
- links and commonality in language to support
- Subjects will provide a relevant curriculur



**EDUCATION** 

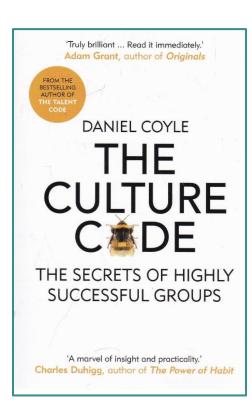
## We are not perfect but...

#### **KPIs**

- "I can achieve a good work, home balance"
- All staff up from 59% to 76%
- Teachers up from 36% to 72%
- All staff satisfaction = 85% National = 55%
- Leavers down by over 25%
- Applications up by over 20%
- ECT retention 2 years = 100% (National = 80%)
- ECT retention 3 years = 100% (National = 75%)
- KS2, KS4, KS5 outcomes upward trajectory
- Disadvantage gap narrowing significantly
- 100% of schools and SCITT Good or better



## How have we done this? Culture, culture, culture





#### Leaders are trustworthy and reliable. We do this by...

- Being reliable, consistent, credible, honest, humble, courageous and kind.
- Managing emotions and helping others to manage their emotions.
- Keeping promises and doing what you say you will do.
- Having a genuine interest in others.

#### **ETHICAL LEADERSHIP CHARTER COMPETENCIES AND BEHAVIOURS**



Our Ethical Leadership Charter provides our leaders with the principles to support them with ethical behaviours.



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- humble, courageous and kind.
- Managing emotions and helping others to manage their emotions. Keeping promises and doing what you say
- Having a genuine interest in others.



Leaders are conscientious and dutiful. We do this by...

SERVICE

- Reducing stress and anxiety in the organisation by modelling calm and considerate behaviour.
- Behaving in a dutiful, conscientious way. demonstrating humility and self-control to build great schools.
- Removing barriers and blockers to enable others to do their jobs well. Leaving our egos at the door and putting
- ourselves in the service of others.
- Channel ambition into our schools, not ourselves, and developing our successors.

#### **WISDOM**

Leaders use experience, knowledge and insight. We do this by...

- Developing knowledge and real expertise. then sharing knowledge.
- Learning from mistakes and failures and admitting when we are wrong. Recruiting knowledgeable, skilled experts.
- learning from them, embracing their expertise and helping them to flourish. ■ Viewing systems, methods, models and
- techniques as a means to an end, removing or changing them if they prove to be

Leaders are positive and encouraging. We do this by...

M OPTIMISM

- Believing in our own ability, and the ability of others, to do what is right to change the world for the better.
- Calling out negativity and cynicism
- Remaining positive and encouraging. despite sometimes experiencing setbacks, challenges and pressures. Helping others to maximise opportunities, overc challenges and celebrate success.

#### KINDNESS

Leaders demonstrate respect, and good temper. We do this by...

- Being kind, humble and authentic. Leading with compassion and care.
- listening and seeing beyond the job role to
- Using high levels of emotional intelligence. Building trust and rapport with others, by acknowledging, empowering and elevating

Leaders are fair and work for the

■ Doing what is right, rather than what is

interact with others, make decisions and

■ Ensuring rules are necessary and applying

them in a consistent, transparent and fair

way, whilst allowing for discretion and

teams and encouraging others to behave responsibly towards the community and the

■ Valuing difference, building diverse.

\*JUSTICE

good of all children.

We do this by..

popular or easy.

communicate.

common sense.

#### COURAGE

Leaders work courageously in generosity of spirit, understanding the best interests of children and young people. We do this by...

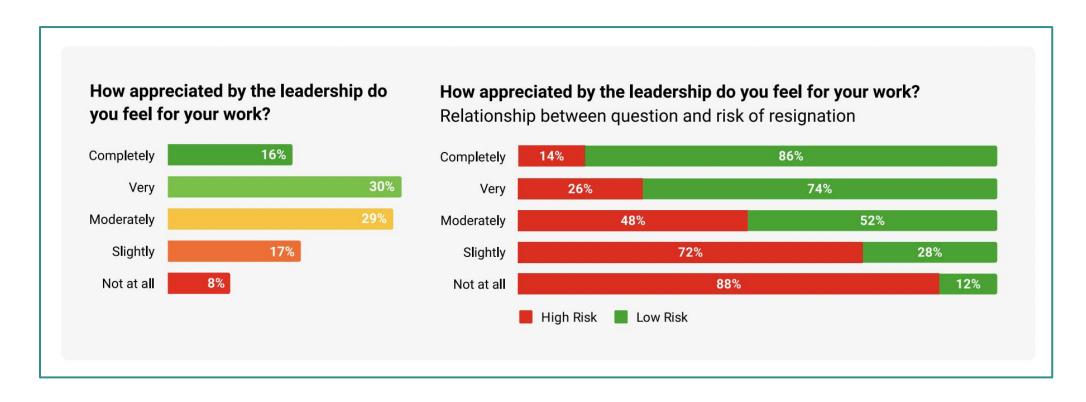
- Looking in the mirror when something goes
- Remaining calm, optimistic and positive in the face of adversity, adapting to changing circumstances and helping others to move
- Give the whole truth, the back-story and the



- Anticipating the future and helping people ready themselves for change. Thinking strategically, researching, gathering, analysing and assessing information seeking opportunities for organisational
- development. TEnsuring we live and breathe our sense of ■ Scan the horizon, read and research, share purpose and values in the way we behave. learning with others and collaborate to consider options, obstacles and risks.
  - Believing in the potential of others; helping them be the best they can be.
  - Quickly taking in new information and translating that into recommendations. decisions, plans and projects.

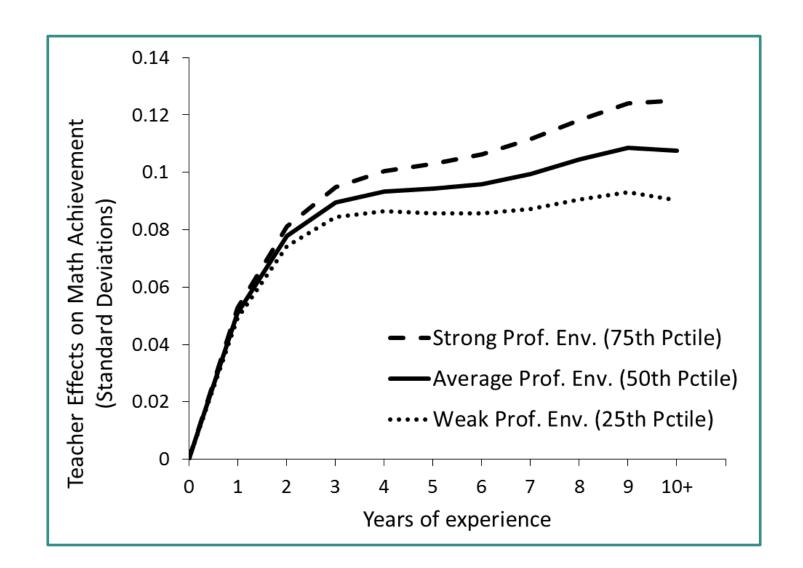


## Why does culture matter?





## Why does culture matter?





## How have we done this? Make people want to stay

- Old style performance management replaced with single "target" for performance development
- Performance related pay gone
- Endless data collection gone
- Book scrutiny by non-specialists gone
- One-off lesson observation gone
- Graded monitoring and evaluation gone
- Mocksteds gone



## How have we done this? Make people want to stay

- We invite you to take PPA off-site
- We insist you go to your child's nativity and sports day
- We improved special leave
- We have a women's health and menopause policy
- We pay for all staff prescription charges
- We advertise all jobs up to full-time
- Later start for early leadership team meetings and fewer late meetings
- We provide a parcel delivery and pick up service
- We refurbished all staffrooms and staff toilets



### How have we done this?

Are you a round peg in a round hole?
Are you doing your life's best work?

CEO as Chief Talent Scout

Have a robust, transparent succession planning process



## A robust, transparent succession planning process

#### Expert

Truly great performance in current role.

Backbone of the school.

Little aspiration for a leadership role.

Celebrate contribution; ensure opportunities to maintain commitment to the job and to share/deepen expertise.

#### Fit for current role

Good performance in current role.
Currently shows limited readiness to perform beyond current role.
Support development to improve current practice and discuss developing STARK characteristics through development

opportunities.

Performance

#### Learner

Potential to improve in current role.
Currently shows limited readiness to perform beyond current role.
Support to improve performance in current

#### Strong Performer

Truly great performance in current role. Key member of the teaching staff. Shows some capacity for (further) leadership roles.

Provide more breadth or complexity in current role; develop further STARK characteristics explicitly for leadership role.

#### Good

Good performance in current role. Shows some capacity for (further) leadership roles.

Focus on strengthening performance whilst exploring how to develop specific STARK characteristics through appropriate development opportunities.

#### Developing

Potential to improve in current role.

Shows some capacity for leadership roles.

Support to improve in current role and begin discussion about developing STARK characteristics through development opportunities, when timely.

#### Peak

Truly great performance in current role.

Shows significant capacity for future
leadership roles.

Versatile with a high probability of success

Versatile with a high probability of success when promoted.

Focus upon securing a promotion into a new leadership role ASAP.

#### Rising

Good performance in current role and showing clear signs of improvement. Shows significant capacity for (further) leadership roles.

Support to stronger performance whilst identifying a suitable leadership role and honing STARK characteristics through specific development opportunities.

#### Unrealised capacity

Potential to improve in current role. Shows significant capacity for leadership roles.

Provide mentoring support to improve performance in current role, whilst planning to build upon clear STARK characteristics.

Capacity (for leadership)



## Lessons from Timpson's

- Leadership potential
- Industry knowledge
- Adaptability
- Mentoring skills
- Commitment



## Lessons from Timpson's

 Meetings every 3 months to identify and nurture two "potential superstars" for each role

 When external searches are required it is seen as failure for not cultivating internal talent



## **Great staff** are our best school improvement strategy

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